



Bond Community
Health Center, Inc.



2024-25

Impact Report

**Providing access to quality health
care for all people in our community**

NOTE FROM LEADERSHIP



Dear Friends of Bond,

Thank you for joining us on Friday, November 8, 2024, at Mission San Luis, Tallahassee, as Bond Community Health Center commemorates its 40-Year Mission Celebration. This monumental occasion will unite our community to uplift **Bond's mission to provide access to quality health care for all people in our community**, regardless of one's ability to pay. As we celebrate forty years of diligent, equitable, and compassionate service to the people of Leon and surrounding counties, we will also build life-long friends of Bond and raise money to benefit our community's families and children.

Bond has fulfilled its mission for four decades by providing primary and preventive health care for nearly 10,000 patients annually. **Bond's economic impact in 2023 was \$18.3 million, yet on average, community health centers lose \$106 on each Medicaid visit and even more if the patient is uninsured.** Almost half of all patients cared for at Bond are uninsured and low-income. Funding from all government levels supports a small portion of what is required to care for uninsured patients. This is why your support is vital to Bond's continued success.

The 2024-25 Bond Community Health Center Impact Report addresses how we are working to help people get well and live healthier by delivering quality comprehensive healthcare services and the positive impact we have in the community we serve. This report highlights the breadth of patient care, our substantial economic impact, efforts to address social issues, and our work to increase access to care. We're proud to highlight some of the programs and initiatives in this report.

Thank you to Bond Community Health Center's Board of Directors and our remarkable teams that live the mission daily. They are the reason we can – and do – make a difference in the lives of so many people.



Temple O. Robinson, MD
CHIEF EXECUTIVE OFFICER



Daryl Parks, Esq.
BOARD CHAIR

40 YEAR CELEBRATION PROGRAM



COCKTAIL ENGAGEMENT & HEAVY HORS D'OEUVRES

6:30PM

SILENT AUCTION OPENS

WELCOME

ELAINE BRYANT, DIRECTOR

40 YEARS OF IMPACT

DR. TEMPLE O. ROBINSON, CEO

SELECTION

AYONNA CHARESE & REHAB

LIVE AUCTION

LIVING THE MISSION AWARD

HONORING REPRESENTATIVE GALLOP P. FRANKLIN II

PRESENTED BY CHAIRMAN DARYL PARKS

LIVE ENTERTAINMENT & CELEBRATION

8:15PM

SILENT AUCTION ENDS

8:30-9:30PM

SILENT AUCTION CHECKOUT

Thank you for making this celebration possible!



OUR STORY



Forty years ago, a group of concerned community members met to address the health care needs of disadvantaged children, families, and individuals living in the Bond Community. With the support of local volunteers, advocates, and partners, Bond Community Health Center Inc. was established with the mission to provide access to quality health care for all people in our community, regardless of one's ability to pay.

OUR FOUNDERS

C.E. RICHARDSON, MD
ALFREDA BLACKSHEAR, MD
LIONEL HENRY, MD
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GWEN WILLIAMS- MCGHEE
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**Bond Community
Health Center, Inc.**



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YEN LAM, MHA
BRANDON MOTON, DPH
MIA ROSARIO

Bond CHC Founders receiving Proclamation of Bond Community Health Center Day from Mayor Dailey, June 22, 2019



BOND COMMUNITY HEALTH CENTER, INC.



Providing access to quality health care for all people in our community



LOCATIONS



PEDIATRICS AND WOMEN'S HEALTH CENTER FUTURE SITE OF DRIVE-THRU PHARMACY

1549 S Monroe Street, Tallahassee, FL 32301

MONDAY -THURSDAY: 8 AM - 6 PM

FRIDAY: 8 AM - 1 PM



MAIN SITE

1720 S. Gadsden Street, Tallahassee, FL 32301

MONDAY -THURSDAY: 8 AM - 6 PM

FRIDAY: 8 AM - 1 PM

1ST SATURDAY: 9 AM - 2 PM



BOND ON MAGNOLIA

2200 S. Monroe Street, Tallahassee, FL 32301

TUESDAY: 1 PM - 5 PM

WEDNESDAY: 8 AM - 5 PM

DENTAL AND MOBILE LOCATIONS



THE SMILE CONNECTION AT SABAL PALM ELEMENTARY

One of the two fully-equipped dental treatment suites at Sabal Palm Elementary School.

The great need for dental services at the school and surrounding community led Bond to open a free-standing dental clinic—The Smile Connection at Sabal Palm—on the school grounds.



MOBILE HEALTH UNIT
MEDICAL + DENTAL SERVICES



**MOBILE RESPONSE
AND SUPPORT UNIT**



MOBILE OUTREACH UNIT

ACCREDITATIONS & **AWARDS**



*Achieved Patient-Centered Medical Home
Certification by*



Achieved Dental Home Accreditation by



Bond CHC is accredited by the Accreditation Association for Ambulatory Health Care—AAAHC and is recognized as a PCMH and a PCDH.

This model of care has been shown to improve care for chronic illness, preventive care, and patient safety.

Bond's Diabetes Teaching Program is accredited by the Association of Diabetes Care and Education Specialists.

COMPREHENSIVE CARE SERVICES



- General Primary Medical Care
- Diagnostic Laboratory
- Coverage for Emergencies During and After Hours
- Family Planning
- Immunizations
- Obstetrical and Gynecological Care
- Pediatric Care – 2,800 children
- Preventive and Additional Dental Services
- In-house Pharmaceutical Services
- Medication Management
- Case Management
- Health Education and Outreach
- Health Fairs and Pop-up Clinics
- Refugee Support and Translation Services
- Mental Health and Substance Abuse Treatment
- Transportation
- Mobile Testing and Immunizations
- Mobile Primary Care
- Mobile Dental Services
- Classes: Cooking, Diabetic Education, etc.
- HIV/AIDS Care and Counseling
- Podiatry
- Chiropractic Care
- Foodbank and Clothing Pantry

WHO WE SERVE



10,000

PATIENTS SERVED ANNUALLY

20,000

VISITS PER YEAR

50%

25-64 YEAR OLD LARGEST
PATIENT DEMOGRAPHIC

93%

LIVE AT OR BELOW
200% OF FPL
(\$62,400 FOR FAMILY OF 4)

83%

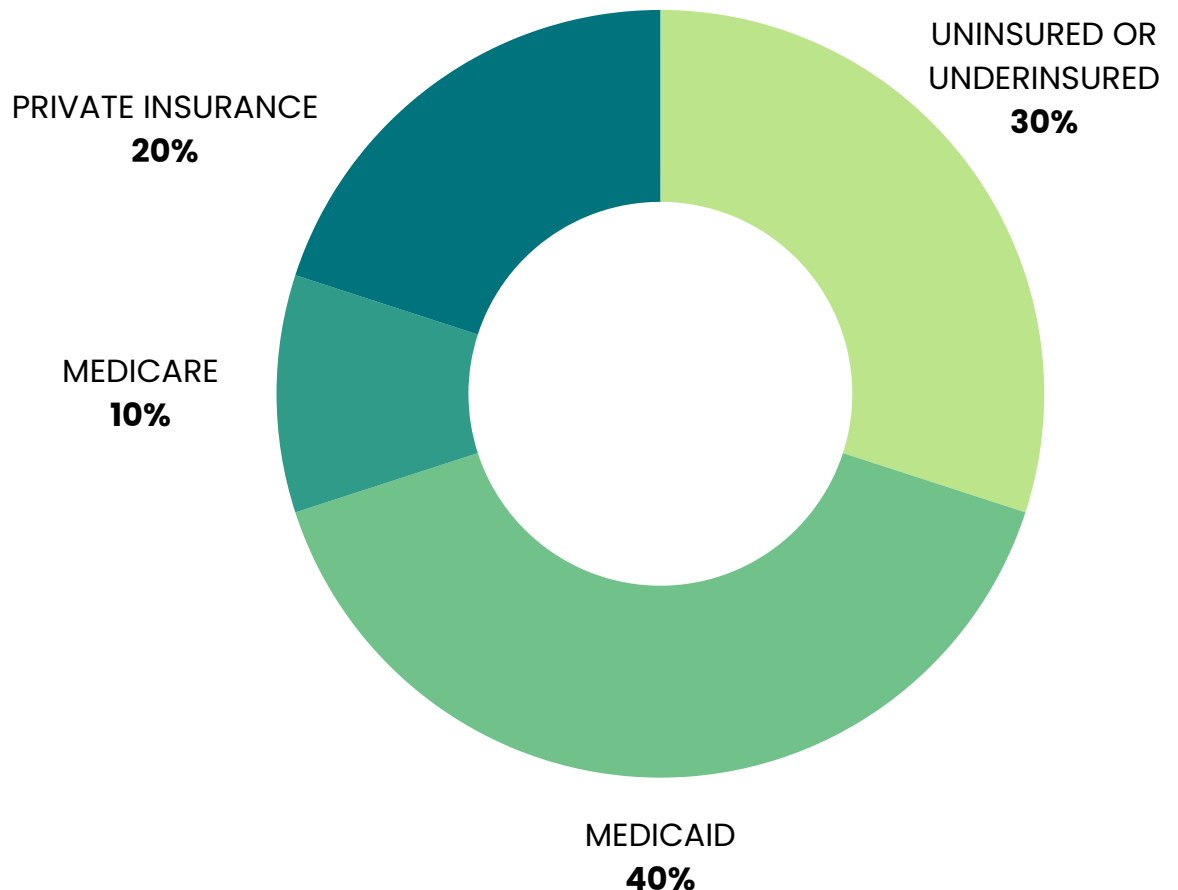
LIVE AT OR BELOW
100% OF FPL

75%

reside in tallahassee zip
codes including 32304
(one of florida's poorest)

57%

OF PATIENTS ARE FEMALE



QUALITY OF CARE



- Bond CHC is a federally qualified community health center—FQHC.
- FQHC's across the nation serve more than 31 million patients in 2023 and 1 in 8 children.
- Health outcomes for hypertension, diabetes, and HIV control exceed those of the private sector.
- 97% of patients would recommend their health center to a family or friend.
- Bond's cancer, hepatitis, and HIV screening rates meet or exceed the private sector.
- 100% of newly HIV positive patients are linked to care at Bond within 2 weeks of diagnosis.
- Because care is comprehensive (medical, dental, behavioral health, pharmacy, transportation, case management/social workers, nutrition/food services, etc.) health center patients have better outcomes at lower costs.
- This is true even though health centers treat people who are sicker and have lower incomes.
- Health center patients make fewer visits to the emergency rooms and hospitals.



PROGRAM HIGHLIGHTS

MOBILE HEALTH



Bond CHC's Mobile Health Unit (MHU) has been a cornerstone of community-based healthcare in Leon County since its inception in 2012. Bond's MHU operates on Tuesdays, Wednesdays, and Thursdays, providing essential health screenings, primary care and dental services in accessible locations. Mobile health services aim to reduce health disparities and improve access to care for our area's most vulnerable groups by delivering essential preventive screenings and primary care directly in communities.



Bond Community Health Center's (Bond CHC) Mobile Health Services Program is actively addressing the health needs of homeless, uninsured, and ALICE (Asset Limited, Income Constrained, Employed) populations in Leon and Wakulla Counties, Florida. **32% of households in Leon County and 29% in Wakulla County fall into the ALICE category**, which includes families who struggle to afford necessities, including healthcare (United Way ALICE Report, 2023).

PROGRAM HIGHLIGHTS



THE SMILE CONNECTION AT SABAL PALM ELEMENTARY

Bond has provided dental services to the students at Sabal Palm Elementary School via its mobile health unit for the past four years. Few dental providers in the area accept Medicaid, and families often utilize the emergency room to receive dental care. In 2019, the great need for dental services at the school and in the community led Bond to expand its partnership with Sabal Palm and open a free-standing dental clinic —The Smile Connection at Sabal Palm— on the school grounds.



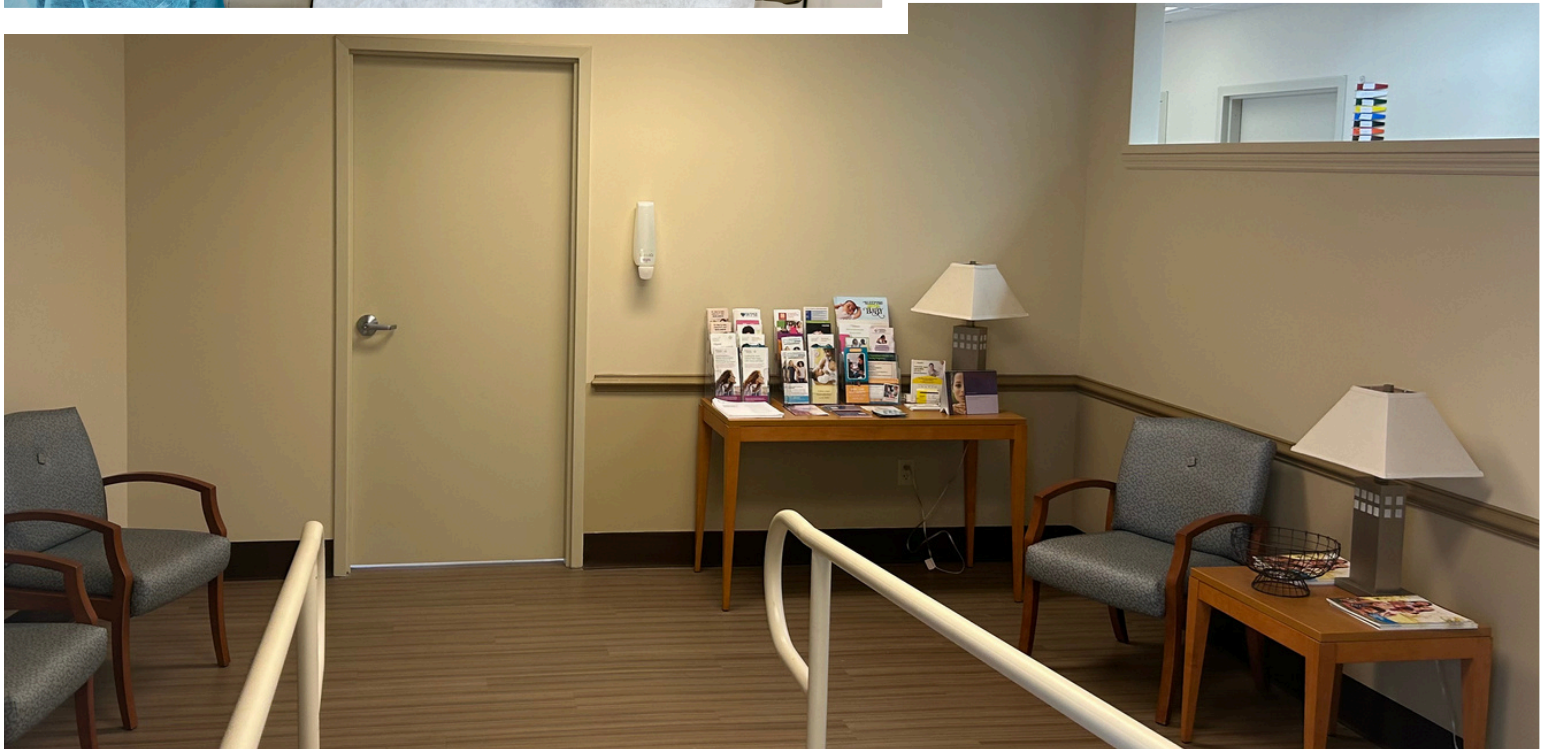
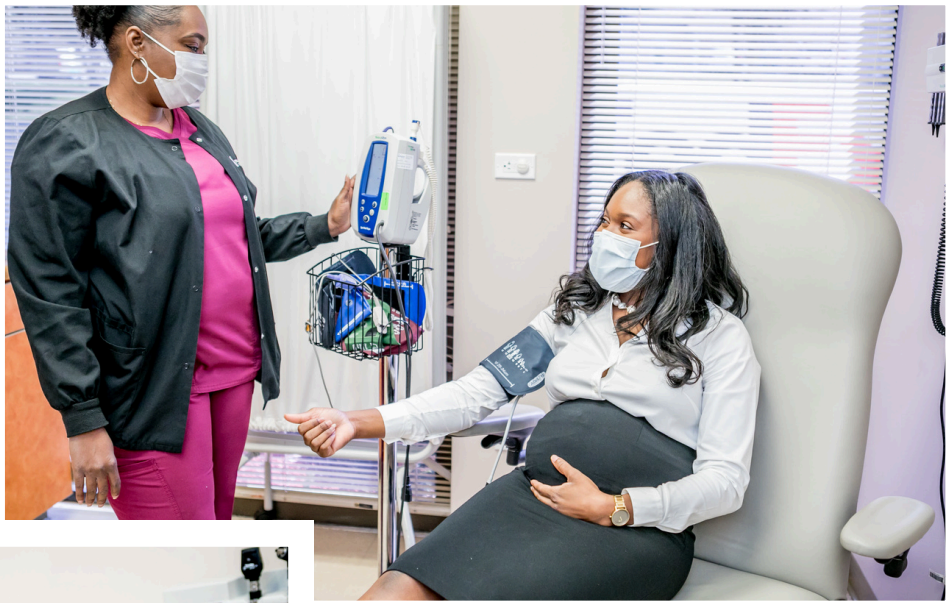
PROGRAM HIGHLIGHTS



THE PEDIATRIC RELOCATION, RENOVATIONS—AND INTEGRATION OF WOMEN’S HEALTH AND DENTAL

In 2023, Bond CHC integrated obstetrics and dental services with its pediatric program. These services are provided at one location, 1549 S. Monroe Street. Bond provides several unified programs on-site, such as patient navigation, coordinated by Capital Area Healthy Start, Vitamin Angels International Prenatal Vitamin Program, The Cooking School to help introduce nutritious meal options to our children and families, and the Reach Out and Reach Program— a national literacy initiative working directly with pediatric care providers to share the lifelong benefits of early reading aloud to children every day. Expectant families are introduced to the pediatric team early during pregnancy, become familiar with services, and learn healthy habits that translate to lifelong preventive health practices.

All expectant mothers receive case management services that frequently uncover counseling needs such as substance abuse, domestic abuse, anxiety, and depression. In addition, all expectant mothers are referred for dental evaluation during the first trimester. Providing these services in the same setting decreases the likelihood that the mother will be lost to follow-up, and that these issues fall through the crack. Convenient access to dental services for expectant mothers will positively impact preterm labor rates and diminish the number of children who will experience prematurity's lifelong consequences. This program is anticipated to render care to 3,000 children annually and 300 pregnant women.



THE PEDIATRIC RELOCATION, RENOVATIONS—AND INTEGRATION OF WOMEN'S HEALTH AND DENTAL

ECONOMIC IMPACT



- The economic impact of Bond Community Health Center in 2023 was **\$18.3 million**.

- There is a **return on investment of 187% for each \$1.00 invested** in this CHC.

- Bond Community Health Center accounted for **416 jobs in 2023** throughout its service area, providing for jobs both at the Center and throughout the neighborhoods and communities in which it is located.



2025 SNEAK PEAK



MEN'S PROGRAM

Expected to serve **4,000 men** within our community, the program will provide primary care, outpatient urology care, wellness services, mental health/substance abuse services, legal aid, exercise and fitness, case management and family counseling/fathering support. New site planning located at 1801 South Monroe Street to begin in 2025.



NEW PHARMACY WITH DRIVE-THRU RENOVATIONS OF BOND'S SOUTH MONROE SITE

Bond operates an on-site pharmacy at its main site, 1720 S. Gadsden Street. In response to the closure of the retail pharmacies on the Southside, Bond Community Health Center sought funding to ensure people will still have access to affordable prescriptions. In 2025, Bond will open its drive-thru pharmacy on South Monroe Street. Our goal is to maintain easy access for the community. This new pharmacy will be open to Bond's patients and the public. The most urgent need for the new pharmacy is a demand generator to support access when power is lost due to natural disasters and other unforeseen circumstances.

DRIVE THRU PHARMACY—RENOVATIONS OF BOND'S S. MONROE PHARMACY

Bond CHC participates in the 340B “Drug Discount Program,” which enables qualifying healthcare providers to purchase drugs from pharmaceutical suppliers at a substantial discount. This discount allows Bond to stretch scarce federal resources as far as possible and pass these savings to our patients through low-price prescriptions. The 340B Drug Discount Program is managed by the Health Resources and Services Administration (HRSA) Office of Pharmacy Affairs. Both pharmacies will be open to Bond’s patients (who are the beneficiaries of 340B pricing) and anyone living in the community who may not be a patient at Bond.



BOND CAREER ACADEMY

The Bond CHC Career Academy will be funded by the Pathway to Career Opportunities Grant and the Florida Department of Education. Bond will train medical assistants, dental assistants, and pharmacy technicians on-site. Graduates will not only be employed at Bond, they will be prepared to work in the healthcare community at-large, fulfilling the severe service gaps. Enrollment will begin in Spring 2025.



BOND PROVIDES VALUE TO



CURRENT AND FUTURE PATIENTS
AND THEIR FAMILIES



HOSPITALS AND OTHER
HEALTH CARE PROVIDERS



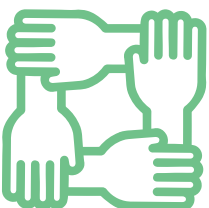
MANAGED CARE ORGANIZATIONS
AND OTHER INSURANCE COMPANIES



SCHOOL DISTRICTS;
SCHOOLS/STUDENTS



MEDICAL, DENTAL
AND ALLIED HEALTH PROVIDERS



COMMUNITY PARTNERS INCLUDING
OTHER NONPROFITS, GOVERNMENTAL
AGENCIES, THE FAITH COMMUNITY,
VOLUNTEERS AND DONORS

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David Bellamy, MD

Impact Sponsors



The William Gunn Society

Friends of Bond

Steven Beasley

Jackie Green

Elaine Bryant

Daryl Parks

Awards4U



Thank you for joining us **STAY IN THE LOOP**



CONTACT INFORMATION

BOND COMMUNITY HEALTH CENTER

1720 S Gadsden Street, Tallahassee, FL 32301

(850)576-4073 • www.bondchc.com

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Providing access to quality health care for all people in our community